

Things to think about when considering Wall Washing

- **Age of the paint:** Washing with cleaning agent could cause thinning or lightening
- **Rough Walls:** If the walls are rough (sandpaper-like) we cannot clean them
- **Smoker Home:** Spot clean is not an option as it will remove nicotine from the wall and make a noticable clean spot. Full washing is necessary. Window ventilation required.
- **Marred Walls:** Verify that what you need cleaned is actually a mark rather than a scratch or nick in the paint.
- Walls take time to dry so if there are shadows or lines on the wall it will clear once dry
- Spot cleaning is regular charge limited to 30 minutes ea room. **Once 30 minutes time has elapsed it is considered full wall washing at the higher rate.**
- Wall washing in some cases is a 1 day job with other house cleaning done on a separate day.
- Have the rooms empty to eliminate time working around things, tarping, moving things around.
We do not move furniture/boxes for cleaning.
- No guarantee walls will be perfect. We will do the best job possible but no guarantee.
- If walls are damaged and you want them cleaned we cannot be responsible for moisture from cleaning products causing more damage. Wall washing not recommended on a damaged wall.

Frequently Asked Questions:

Q. What cleaning products are used for wall washing?

A. On most occasions Dawn dishwashing liquid (Original) with water is all we use. For deeper cleaning either Awesome or TSP will be utilized.

Q. What tools do you use to remove tough spots/marks on walls?

A. We use Magic Erasers, scrub brushes, fine steel wool, WD40 (sticker removal) as well as quality cleaners which assist marks to lift from the paint.

Q. How long does wall washing take?

A. Approximately 1 hour per the average sized room. There is no definite answer until the walls are assessed and the size of the room considered. To estimate cost it is recommended to calculate 1.5 hours per room x's \$50 to get a good generalization.

Q. Why is wall washing so spendy?

A. It's very hard work and quite time consuming. It is rare if anyone ever has their walls washed until it's time to move. Then years and years of fingerprints, crayon, pencil, grease, dirt and grime have accumulated. In the long run it can be cost effective since it saves on paying for a paint job.

Q. Why are there lines on the walls after wall washing?

A. The walls will be damp for awhile. Give it about 24 hours and then re-check. That usually is all it is.

Q. Can you remove black mold from the walls?

A. We can clean it and we can treat it with a bleach solution to kill the mold but the black tends to stain and would require Kilz primer coating and repainting after cleaning.

Q. Can animal urine smell be removed from walls with washing?

A. Not always. We spray the walls with an enzymatic cleaner to break down the urine enzymes as well as an antibacterial/antimicrobial disinfectant deoderant spray which a lot of times does the trick. If the urine has soaked deeply into the wall and baseboards then painting would be recommended.

Q. Is wall washing necessary if the walls are being painted?

A. If there is debris on the walls - anything flaky, thick, saucy, greasy or chunky which could be seen, peeled off after painting or cause the paint not to adhere then Yes, you would want to have it cleaned.

Q. Can cigarette smell be eliminated with wall washing?

A. Not completely. Wall washing will get rid of the gold nicotine off of the walls and the deoderizer will cover some of the odor but the smoke smell will have permeated the entire premissis. Walls, carpets, drapes, furniture, blinds along with an entire home deep cleaning would be in order. After all that the smell will be less noticable but painting, in the end, may still be necessary.

Q. Do you wash ceilings?

A. Some but not all. If there is any texture to the ceiling such as popcorn, high peaks, deep swirling or a rough texture, etc then we would recommend panting over washing. The hills and valleys hold dirt and are difficult to clean, also the texture and popcorn can be knocked off with cleaning changing the ceilings appearance.